



## Family Information Service

Are you a parent or carer, with children?



Looking for help or information?

**Every family's needs are different!**  
The Family Information Service can help families to access a range of services and information.

In partnership with the



Every Child Matters In Lincolnshire



## Other Services

We offer information on a wide range of other issues:

- Family benefits - Working and Child Tax Credits, childcare vouchers, Early Years Funded Places
- Flexible working and family friendly policies
- Health and parenting, including parenting courses and support.

## Contact Details

Family Information Service  
Customer Service Centre  
Witham Park House  
Waterside South  
Lincoln  
LN5 7JN

Freephone:  
0800 195 1635  
Monday to Friday  
8am to 6pm

Fax:  
01522 516137

Email:  
[fis@lincolnshire.gov.uk](mailto:fis@lincolnshire.gov.uk)

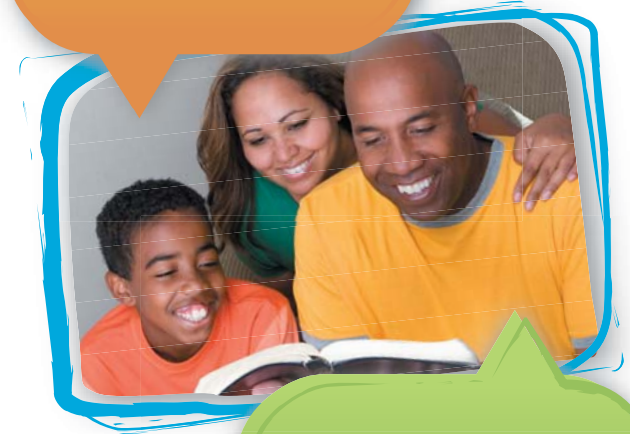
Website:  
[www.lincolnshire.gov.uk/fis](http://www.lincolnshire.gov.uk/fis)  
[www.lincolnshire.gov.uk/fsd](http://www.lincolnshire.gov.uk/fsd)

This information can be provided in another language or format. Please contact 01522 553405.



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**Lincolnshire**  
COUNTY COUNCIL



## The Family Information Service

The Family Information Service (FIS) is the central place to find information on a wide range of children and family services across Lincolnshire, from childcare and leisure activities to financial benefits and support groups, to working with children. The FIS works closely with Children's Centres and extended schools to offer information directly to communities at local sites.



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## Childcare

We have information on Ofsted-registered childcarers such as childminders, pre-schools, day nurseries and out of school clubs, as well as some useful unregistered provision such as parent and toddler groups and extended school activities.



## Family Services Directory

The Family Services Directory website - [www.lincolnshire.gov.uk/fsd](http://www.lincolnshire.gov.uk/fsd) - has details of a range of organisations and activities that offer family support, leisure activities and advice for families across Lincolnshire.

## Children with Disabilities and Additional Needs

We have a range of information about accessible and inclusive leisure activities, short breaks and childcare. We also promote the 4all database for children with disabilities and additional needs aged 0-19 and their families. The FIS can also put parents of children with complex disabilities in touch with a trained parent volunteer at the Parent Partnership service.

To find out more visit  
[www.lincolnshire.gov.uk/cwd](http://www.lincolnshire.gov.uk/cwd)

